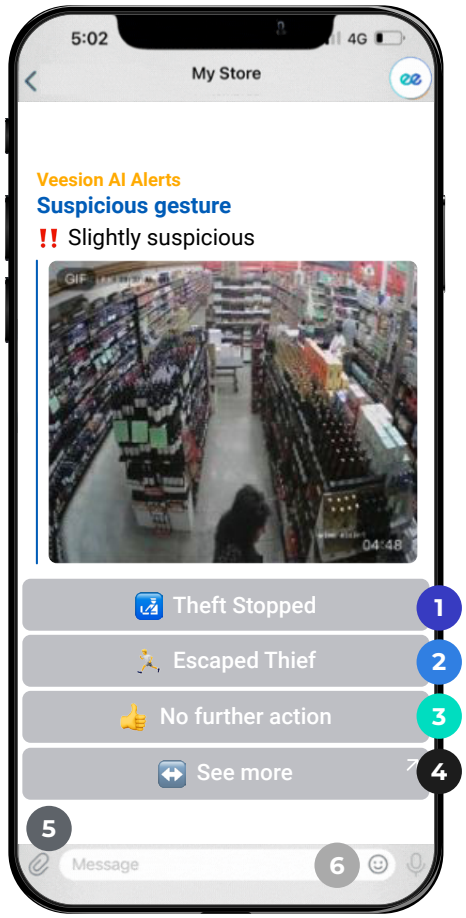
QUALIFYING ALERTS ON TELEGRAM

YOUR ONBOARDING GUIDE

Each suspicious gesture detected by Veesion will be sent as an alert on your Telegram group. For each alert, you have 4 buttons to help you better analyse it and give feedback on what happened.

Qualifying the alerts on time helps you keep track of Veesion's impact and how much you've been able to save by **avoiding shoplifting.**



1. **If you notice an actual theft and managed to stop the suspect**

   A message will ask you to enter the amount of the theft. This is how you can keep track of Veesion's benefits.

2. **If you notice an actual theft but didn't manage to stop the suspect who left the store or abandoned the item**

3. **If the alert does look suspicious but the suspect ends up paying for the item or it was a false alert**

4. **If you want to see a longer shot recording of the video**

5. **Attach documents such as pictures of the tickets receipts for the stolen item(s)**

6. **Use the chat to communicate with your colleague or ask Veesion's support team for assistance**

Clicking **No further action** doesn't impact negatively the number of alerts you receive so do not forget to qualify alerts that don't match the first two buttons!